

Conference Agenda at a Glance*

Date	Time	
Monday May 3, 2010	8:30am-5:00pm	Pre-Conference Certification (CNSA, CDKO)
Tuesday May 4, 2010	8:30am-5:00pm	Pre-Conference Certification (CNSA, CDKO, NICE)
Wednesday May 5, 2010	8:30am-5:00pm	Pre-Conference Certification (CNSA, CDKO, NICE, CDSP)
	6pm-8pm	Welcome Reception
Thursday May 6, 2010	12pm - 1:00pm	Lunch
	12pm - 12:45pm	Opening General Session
	1:00- 2:00pm	Concurrent Sessions
	2:15pm - 3:15pm	Concurrent Sessions
	3:30pm-4:30pm	Concurrent Sessions
	9pm-12am	Customer Appreciation Event
Friday May 7, 2010	7:00am-9:00am	Breakfast
	9:30am-9:45am	General Session
	10:00am - 11:00am	Concurrent Sessions
	11:15am - 12:15pm	Concurrent Sessions
	12:15pm - 1:15pm	Lunch
	1:15pm - 2:15pm	Concurrent Sessions
	2:30pm - 3:30pm	Concurrent Sessions
	3:45pm - 4:15pm	Closing Remarks

*Agenda and times are subject to change without notice.